



Hurricane Ida Information for Medicaid Providers

What's New?

Direction from the [Health and Human Service Commission \(HHSC\)](#): Texas providers rendering services to evacuees from Louisiana due to Hurricane Ida may complete the [Hurricane Emergency Expedited Application with Louisiana Medicaid](#) to receive reimbursement for services provided to Louisiana Medicaid clients for the fee-for-service program.

Next Steps

Providers giving care to a Louisiana managed care enrollee will need to contact the client's managed care organization (MCO) for reimbursement of services.

Where is this information located?

Refer to the Healthy Louisiana Hurricanes Ida [Provider Assistance Frequently Asked Questions \(FAQ\)](#) document for MCO credentialing contact information.

Providers will need to answer questions 1, 2, and 10 of the Louisiana FAQ for specific enrollment and eligibility verification: [Louisiana Department of Health Informational Bulletin 21-17 August 28, 2021: Hurricane Ida Provider Assistance FAQs.](#)

Resources:

[Louisiana Medicaid Provider Enrollment](#)

[Louisiana Medicaid Provider & Plan Resources \(Managed Care Information\)](#)

[Louisiana Department of Health Informational Bulletin 21-17 August 28, 2021: Hurricane Ida Provider Assistance FAQs.](#)

Have questions:

For more information call the TMHP Contact Center at 1-800-925-9126. Or contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 (STAR and CHIP) 1-877-784-6802 (STAR Kids) or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.

[By clicking this link, you will go to a new website/app \("site"\). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. In addition, some sites may require you to agree to their terms of use and privacy policy.](#)

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